

## Service Authorization Requests in Hoosier Care Connect

The data shown below represents the most recent four quarterly reports submitted by each MCE.

### What does the OMPP Measure?

OMPP's Target

### How are the MCEs Doing on these Measures?

Exceeding the Target On Target Below the Target

Percent of Provider Authorization Requests Reviewed timely in HCC

Percent of Authorizations Timely Decisions-All

Percent of Authorizations with Timely Decisions-Preservice Only ( within 7 days of request is considered timely)

Percent of Authorizations with timely Decisions- concurrent Only (within 1 day is considered timely).

Percent of Authorizations with Timely Decisions-Pharmacy only(within 1 day is considered timely).

Anthem			
Q1 2019	Q2 2019	Q3 2019	Q4 2019

MHS			
Q1 2019	Q2 2019	Q3 2019	Q4 2019

98% 96.7% 96.9% 99.2% 99.8%

97.4% 99.7% 98.9% 99.0%

98% 97.0% 97.6% 99.7% 99.8%

99.5% 99.6% 98.3% 99.2%

98% not reported 93.4% 99.2% 99.5%

81.3% 99.2% 98.8% 97.1%

98% 96.6% 97.5% 98.0% 100.0%

100.0% 100.0% 100.0% 100.0%